

Sandisk Flash Drive Fix

This year we required students to purchase a flash drive so they would be able to take projects home to work on them. Earlier in the year we realized that the Sandisk Micro Cruzer that supports U3 capabilities had a conflict with a program that we have installed on our computers in the Computer Lab. I was finally able to get a resolution for this problem.

To resolve this problem you will need access to a PC that will run the U3 Launchpad and the Internet. Next you will need to install the updated version of Launchpad (v. 1.1.0.2.) The new features included are Security enabled which allows customers to password protect their entire U3 drive and the ability to remove U3. Additionally when updating the U3 Launch Pad you can choose to not auto launch U3 upon the insertion of the device.

To install the Launch Pad update, please connect your U3 Cruzer to your computer and use the following instructions to update your U3 Launch Pad:

1. Click the U3 icon in the system tray
2. Select Status and Settings
3. Choose U3 launch pad settings
4. click check for updates

This will take you to the U3 update page. You will need Internet Explorer 5 or higher and Active X installed. If you do not see the install Launchpad link right click the yellow bar at the top of the window and choose download file.

Once the Launchpad has updated:

1. Click on the U3 icon in the system tray.
2. Select Settings
3. Chose U3 Launchpad settings
4. On the left hand side click on Autorun.
5. Click Disable Autorun
6. Click Close.

Once the Autorun feature has been disabled, the flash drive should be usable on all school computers. The U3 feature will be available by clicking on the U3 System icon or the Removable Disk icon in My Computer

You may remove U3 and reinstall it if you wish.
If you wish to remove the U3 application:

1. Click on the U3 icon in the system tray
2. Choose "Status and Settings" and
3. Click the Remove tab on the left.
4. Click uninstall to remove U3 abilities permanently.

To reinstall u3, please refer to this link:

<http://u3.sandisk.com/download/apps/LPInstaller.exe>